
Changes to BMA Office Hours

1. Purpose

- 1.1. This Technical Alert issued by the Bahamas Maritime Authority (BMA) to provide information on its office opening hours during the COVID-19 pandemic.
- 1.2. This Technical Alert supersedes Technical Alert 20-04.
- 1.3. Please see also Technical Alert 21-01.

2. Introduction

- 2.1. In response to national COVID-19 restrictions and as a precautionary measure, the BMA has adjusted its operational times for its offices.

3. Opening Hours

- 3.1. The working hours for **Hong Kong** Office remain 09:30-17:30 hrs Monday to Friday, however physical attendance for external customers at the office is limited to 10:00-14:00 hrs.
- 3.2. The working hours for **Tokyo** office remain 09:00-17:00 hrs, however physical attendance for external customers at the office is limited to 11:00-15:00 hrs on Monday, Wednesday and Friday. For all other days, the physical attendance by the clients may be arranged by appointments only.
 - 3.2.1. While shipping documents to the Tokyo office, it is recommended to select DHL or Japan Post. If any other courier company is selected, please email a copy of the shipping bill to the tokyo@bahamasmaritime.com well in advance.
- 3.3. **Piraeus** office is working remotely and external attendance is by prior arrangement only.
- 3.4. **Nassau** office is open 09:00-17:00 hrs Monday to Friday, however external attendance is by prior arrangement only.

3.5. **New York** office is working remotely and external attendance is by prior arrangement only.

3.6. **London** office is working remotely and external attendance is by prior arrangement only.

4. Contact Info

4.1. Email:

4.1.1. All BMA email addresses remain operational and will be answered as usual.

4.2. Telephone Numbers:

4.2.1. *London*

- i. General: +44 20 3869 8756
reception@bahamasmaritime.com
- ii. Registration: +44 20 3869 8760
reg@bahamasmaritime.com +44 20 7562 1310
+44 20 7562 1313
+44 20 7562 1314
+44 20 7562 1325
+44 20 7562 1335
+44 20 7562 1341
- iii. Seafarers & Manning: +44 20 3869 8759
stcw@bahamasmaritime.com
- iv. MLC +44 20 3869 8759
mlc@bahamasmaritime.com
- v. Inspections & Surveys: +44 20 3869 8758
tech@bahamasmaritime.com +44 20 7562 1343
+44 20 7562 1346
- vi. Finance, Administration & IT: +44 20 3869 8751
finance@bahamasmaritime.com
- vii. Investigations: +44 20 3869 8750
casualty@bahamasmaritime.com +44 20 7562 1318
+44 20 7562 1348
+44 20 7562 1311
- viii. Publications: +44 20 3869 8755

publications@bahamasmaritime.com

- ix. Maritime Affairs: +44 20 7562 1315
ma@bahamasmaritime.com

4.2.2. *Nassau*

- i. nassau@bahamasmaritime.com +1 242 356 5772

4.2.3. *New York*

- i. Registration & Publications: +1 212 829 0283
+1 917 640 0291
- ii. Inspections/Surveys/Seafarers: +1 212 829 0157
+1 914 291 6968
newyork@bahamasmaritime.com

4.2.4. *Hong Kong*

- i. +852 2522 0095
hongkong@bahamasmaritime.com

4.2.5. *Piraeus*

- i. +30 210 429 3802
greece@bahamasmaritime.com

4.2.6. *Tokyo*

- i. +81 3 6402 5274
tokyo@bahamasmaritime.com

- 4.2.7. BMA Emergency Response Officer +44 7977 471 220

5. Validity

- 5.1. This Technical Alert is valid until further notice.